

KEEP THE BALL ROLLING COMMUNICATIONS TRAINING

LIVING SMALLER
SMARTER

WHAT COMMUNICATION TECHNIQUES ARE WE GOOD AT? (*Transferring, program knowledge, etc.*)

WHAT COMMUNICATION TECHNIQUES DO WE NEED TO IMPROVE?

WHAT OUTSIDE OPPORTUNITIES (TRAINING OTHER DEPARTMENTS, UPDATING OUR WEBSITE, CHANGING POLICIES TO BE MORE EFFECTIVE) COULD HELP US COMMUNICATE BETTER?

WHAT ARE SOME POSITIVE AND NEGATIVE THINGS THAT AFFECT OUR ABILITY TO COMMUNICATE GREAT CUSTOMER SERVICE?

LOOKING BACK AT THE PREVIOUS FOUR ANSWERS, WHAT ARE SOME STRATEGIES YOU COULD PUT IN PLACE TO IMPROVE COMMUNICATION?

